

Unable to login-cookies must be enabled

Written by Administrator

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If you are logging in to webmail with the correct username (your full email address) and your email password, check to see if cookies are enabled in your web browser. Our webmail / squirrelmail requires cookies to be turned on, but unfortunately will not tell you this.

Firefox:

Tools

Options

Privacy

Make sure "Accept cookies from sites" is checked. We recommend you uncheck "Accept third-party cookies" but that is optional.

Internet Explorer 7:

Tools (If you don't see your menu tap the "Alt" key)

Internet Options

Security

Set to Medium-High

Internet Explorer 6:

Tools

Internet Options

Privacy

Move the slider down to "Medium" security (but not lower!)